CROSSFIELDS GUEST SURVEY

Please take a moment to let us know how we're doing…

Please mark all with an "X"

1. ***How satisfied were you with....***

	Excellent	Very Good	Good	Fair	Poor	N/A
Value for Drinks / Meals						
Assortment of Drinks / Meals						
Food Quality						
Drink Quality						
Accuracy of Reservation						
Friendliness of Staff						
Responsiveness of Staff to your needs						
Service of Staff in Crossfields						
Music						
Awareness of current specials						
Your overall experience as a guest in Crossfields						

2. ***Did you have a problem with any of the following?***

	YES	NO	
Reservation			
Service			
Food Quality			
Drink Quality			
Billing			
Waiting period for food / drinks			
Other (please specify)			

3. ***Did you contact staff to resolve the problem?***

Yes	
No	

4. ***Was the problem resolved to your satisfaction?***

Please explain..

Yes	
No	

6. ***Your Gender:***

Male	
Female	

7. ***Your Age:***

16-18	
18-30	
30-40	
40-50	
50+	

8. ***How likely are you to return to Crossfields again?***

Highly likely	
Likely	
Unlikely	

9. ***How likely are you to recommend Crossfields to a friend or colleague?***

Highly likely	
Likely	
Unlikely	

10. ***Please use this space to provide any additional comments:***

Thankyou for taking your valuable time to complete this survey.

SEND